Health New Zealand

Te Whatu Ora

Nelson Marlborough

Position Description		
Position Title:	Audiologist	
Department	Audiology	
Service & Directorate:	Allied Health	
Location:	District Wide	
Reports to:	District Team Leader, Audiology (Operational & Professional)	
Professionally Reports:	District Team Leader, Audiology (Operational & Professional)	
Delegation Level:	N/A	
Number of direct reports:	NIL	
Date:	March 2024	

Our Vision

All people live well, get well, stay well. Kaiao te tini, ka ora te mano, ka noho ora te nuinga.

Our Mission

Working with the people of our community to promote, encourage and enable their health, wellbeing, and independence

Our Values - Ā Mātou Uara:				
Respect / Manaakitanga	Innovation / Auaha	Team Work /	Integrity / Ngākau	
		Whakarāmemene	Tapatahi	
We care about, and will be	We will provide an	We create an	Openness and honesty in	
responsive to, the needs of	environment that generates	environment where	all our dealings.	
our diverse people,	new ways of working and	teams flourish and		
communities and staff.	learning.	connect across Health NZ		
		(Nelson Marlborough)		
kia horahia te	kia auaha me whakahoutia i		kia taea i te ngakau	
manaakitanga ki ngā iwi	ngā pūkenga ākonga, me ngā	kia whakarāmemene i	tapatahi i runga i te tika me	
katoa me nga hāpori,	mahi ki tēnei hāpori	ngā kaipupuni hauora	te pono i ngā mahi katoa	
kaimahi hoki		katoa		
CONTEXT THIS POSITION OPERATES WITHIN				

Health NZ (Nelson Marlborough) is responsible for the effective delivery of health and disability services to people of Nelson, Tasman and Marlborough. This includes hospital-based services, community based services and referrals to and from appropriate tertiary centres.

Allied Health, Scientific and Technical professionals work in health care teams providing a range of diagnostic, technical, therapeutic and direct patient care and support services that are critical to the other health professionals they work with and the communities they serve.

This role will work collaboratively with all health professionals as well as the wider multi-disciplinary team throughout Health NZ (Nelson Marlborough) in a way that is consistent with the Organisation's vision and values.

ROLE PERSPECTIVE

The specific group of Allied Health services include Dietetics, Occupational Therapy, Physiotherapy, Speech and Language Therapy, Social Work, Clinical Psychology (cancer services), Orthotics and Audiology. Services are delivered regionally across the inpatient, outpatient, and community settings. Each department is supported by a Team Leader who reports to the Director of Allied Health.

The position is central to the Audiology department, working collaboratively with Audiology colleagues, other allied health staff, services, and reporting to the Team Leader.

PURPOSE OF ROLE

Provides safe and clinically effective assessment and intervention, either within a specific area or across a broad range of areas, with a focus on the development of more in-depth knowledge and skills, with support from more experienced practitioners and leaders.

KEY RELATIONSHIPS AND AUTHORITIES			
Key Relationships within Health NZ:	Key relationships external to Health NZ		
Other Audiology staff	MoE Early Intervention Specialists		
ORL Team	Speech Language Therapists		
Patients, relatives	Professional Association		
Families and whānau	• SCIP		
Paediatricians	NGO - Maori Providers		
Newborn Hearing Screeners	NGO - Community		
Te Waka Hauora	GP's and Primary care		
Disability Services	• ACC		
Other Allied Health Staff	Enable		
Public Health Services	Academic Institutions and students		
Other Clinical Staff	Peers in other Health NZ districts		
Clerical Staff			

Key Accountabilities:	Examples of successful delivery of duties and responsibilities			
Leadership & Management - Te Ārahi me te Whakahaere				
 Contributes to the development of team goals and service delivery. Attends and contributes to relevant department, clinical and team meetings, leading and facilitating such meetings as requested. Assists team leaders and professional leaders in clinical assurance activities as requested. Directs and delegates work to allied health assistants and support staff as required in the role, ensuring that delegated tasks, documentation, and communication is carried out. 	Utilises resources (time, equipment,) efficiently and effectively.			

Clinical Practice - Te Mahi Haumanu

 Takes legal and professional responsibility for managing own caseload of patients / clients with increasing complexity and be able to independently adapt and make decisions regarding appropriate intervention.

Maintains timely and accurate statistics as

required by the department.

- Utilises information available to prioritise patients/clients to enable appropriate allocation of referrals and workload with staff in the team.
- Carries out comprehensive assessment with patients / clients (and whānau where appropriate) this may include use of standardised assessments to assist in assessment and intervention planning.
- Formulates and delivers individualised audiological intervention using comprehensive clinical reasoning skills and in-depth knowledge of treatment approaches. This should, take into

- Undertakes assessments in an organised and systematic way.
- Completes documentation consistent with legal and organisational requirements.
- Demonstrates awareness of local, sub-regional and regional context in relation to provision of health and social support and the impact on service provision.
- Demonstrates provision of culturally safe and bicultural practice with patients and their whānau.
- Demonstrates an understanding of the roles of the interdisciplinary and transdisciplinary team.
- Applies evidence-based practice.
- Participation in peer review.
- Participation in multidisciplinary team meetings as required by the role.

- account the patient's own goals and those of the wider inter-interdisciplinary team (IDT).
- Demonstrates effective communication, to establish a therapeutic relationship and set expectations with patients / clients, whānau and the IDT, inclusive of the wider health team and external agencies as appropriate. This includes relaying complex, sensitive and contentious information.
- Assesses the patient/parent's understanding of assessment, interventions and goals and gain informed consent for intervention, taking into account those who lack capacity (e.g., those with cognitive difficulties).
- Regularly reassesses and evaluates the patient / client's progress against identified goals and adjust intervention as situations change.
- Refers on to other services to work with the patient/client towards achievement of longerterm goals.
- Develop comprehensive discharge / transfer plans as appropriate.
- Carries out regular clinical risk assessments for patients/ clients on own caseload and takes action to effectively manage identified risks, seeking support where appropriate.
- Demonstrates an awareness of health inequalities, with evidence of implementing actions within own clinical practice towards reducing these for the patient/client and/or whānau.
- Represents the service and / or individual patients/clients at clinical meetings and case conferences to ensure the delivery of a coordinated multidisciplinary service and to ensure hearing needs are integrated into the overall intervention (where appropriate) including discharge planning.
- Adheres to any applicable recognised best practice for audiology and any relevant clinical policies and practice guidelines.
- Provides advice, teaching and instructions to patients, carers, relatives, and other professionals to promote consistency of support being delivered.
- Responsible for assessment and fitting of equipment funded by Enable NZ.
- Identifies unmet needs of patients and identifies potential solutions to address these needs.

 Ensures linkages to the wider allied health services.

Teaching & Learning - Ako Atu, Ako Ma

- Maintains competency to practice through identification of learning needs and Continuing Professional Development (CPD) activities. This should comply with the New Zealand Audiological Society (NZAS) requirements.
- Contributes to training within the team/service.
- Supervises, educates, and assesses the performance of audiology students.
- Demonstrates the ability to critically evaluate research and apply to practice.
- Completes mandatory training as applicable for the role.
- Participates in an annual performance review and associated clinical assurance activities.

- Provides interdisciplinary education in direct clinical area, or discipline specific teaching across teams.
- Maintains an awareness of current developments in the clinical areas being worked in and make recommendations to changes in practice.
- Be involved in the induction and training of newly appointed staff as required.
- Provides mentoring and clinical support and / or professional supervision where required.
- Participates in regular professional supervision in line with the organisation's requirements and/or professional body.
- Attends department in-service training programme.

Service Improvement and Research - Te Whakapai Ratonga me te Rangahau

- Broadens research and development skills through participation in local audit and research projects as identified by team leaders, professional leaders, or other AH professionals.
- Participates in quality improvement activities to develop and improve service delivery, clinical practice, or professional standards. This may include care pathways / treatment protocols, standards of practice etc.
- Develops and /or participates in regional / sub regional professional networks as appropriate to area of work.
- Contributes to annual planning process, including identifying gaps in service and participating in work / projects that may result from the planning process.
- Practises in a way that utilises resources in the most cost-effective manner, including interdisciplinary and transdisciplinary practice.

- Active participation in department quality and service developments.
- Establishes working partnerships with external organisations to promote integrated working.
- Participate in workforce redesign programmes (e.g., Calderdale Framework).

Professional Competencies

 Maintain own professional registration requirements as directed by the legislation relevant to the incumbent's profession. • You have an up-to-date professional development plan.

Other Duties

- Undertaking duties from time to time that may be in addition to those outlined above but which fall within your capabilities and experience.
- You respond positively to requests for assistance in own and other areas, demonstrating adaptability and willingness.
- You produce work that complies with Health NZ processes and reflects best practice.
- Live and support the Health NZ values in everything you do.

Professional Development - self

- Identifying areas for personal and professional development.
- Participates in professional supervision in line with the organisation's requirements and/or professional body.
- Participates in the organisation performance development process
- Training and development goals are identified/agreed with line manager / professional leader.
- Performance objectives reviewed annually with the line manager / professional leader.
- Participate in the Health NZ management and Leadership programmes
- You actively seek feedback and accept constructive criticism.

General Responsibilities of an Employee of Health NZ (Nelson Marlborough)

See Appendix 1

	PERSON SPECIFICATIONS – Audiologist		
	ESSENTIAL	DESIRABLE	
Education and Qualifications (or equivalent level of learning)	 Relevant qualification in Audiology that is recognised and approved by the New Zealand Audiological Society (NZAS) Member of NZAS (MNZAS) Holds current MNZAS Certificate of Clinical Competency Current full driver's licence 	 Evidence of ongoing personal educational development (e.g., undertaking further tertiary level education) NZAS Paediatric Certification 	
Experience	 The degree of post-qualification experience and knowledge is variable dependent on the area of responsibility and requirements of the role. For instance, this could range from a new graduate to an experienced clinician with at least 5 years of post-graduate experience. Clinical experience in a variety of clinical / disability areas within the hospital and / or community environment as commensurate to the role. 	Experience working with children and other complex cases	
Knowledge and Skills	 Broad understanding of practice areas Experience of working with other professions i.e., experience of multidisciplinary/interprofessional settings Committed to the ideals of research and evidence-based best practice Have a sound knowledge of IT systems and applications A high standard of written and spoken English 		
Personal Qualities	 Outstanding interpersonal and communication skills. Ability to network, development key relationships and partnership Influencing skills, ability to get others on board and motivate them to reach their potential Possesses the ability to think outside the square as well as to communicate and influence at all levels Innovative, proactive, enthusiastic, flexible, and creative with a positive approach to all situations including problem solving Ability to motivate Ability to work in a supportive and honest manner Demonstrable peer credibility and respect Accepts responsibility for own actions 		

APPENDIX 1

General Responsibilities of an Employee of Health NZ I Te Whatu Ora Nelson Marlborough

1. Professional Responsibilities

As an employee of Health NZ Nelson Marlborough, you are required to:

- Maintain any qualifications, including registrations and practising certificates, required for legal and safe practice.
- Keep yourself up to date on knowledge, best practices and legislation relating to your work.
- Make a personal contribution towards effective and efficient working relationships within your team and with other Health NZ Nelson Marlborough departments.
- Ensure you carry out your work in a way that is customer-focused and meets professional standards.
- In conjunction with your manager, identify your own training needs and plan to meet these needs.
- Manage your own time and prioritise your work effectively.

2. Health, Safety and Wellbeing

- Compliance with all health and safety legislative requirements.
- Compliance with the ACC Partnership Programme requirements.
- Compliance with all organisation-wide health and safety policies and procedures.
- Compliance with the Health and Safety Manual, any relevant chemical information and the emergency plan.
- Work is carried out in a healthy and safe manner and others are encouraged and assisted to work in the same way.
- Unsafe workplace conditions/practices (hazards) are identified, reported and mitigated/rectified early.
- Knowledge of identified hazards is kept up to date.
- Reportable event form is completed (via *Safety First*) for any accident or injury which has taken place at work, ensuring, in the case of injury, that your supervisor or manager is notified within 24 hours.
- Co-operation, support and promotion of occupational health and safety actions and initiatives in the workplace.

3. Right to Raise Concerns

- All employees of Health NZ Nelson Marlborough are expected and encouraged to immediately ask
 questions and raise any concerns/issues with their colleagues at their place of work, particularly if the care
 of a patient could potentially be compromised.
- All staff are expected to act professionally and to actively listen to the concerns or opinions of others being raised at the time.

4. Child Wellbeing and Protection

- Health NZ Nelson Marlborough is committed to identifying, supporting and protecting vulnerable children.
 The prevention of abuse and enhancing the wellbeing of children and their families aims to keep vulnerable
 children safe before they come to harm so they can thrive, achieve and belong. As an employee you are
 required to comply with all relevant legislation e.g. the Vulnerable Children Act 2014 and the Children,
 Young Persons and their Families Act 1989. You are also required to:
- Contribute to and support the organisation's strong commitment to a child centred approach to protect children across the region.
- Act at all times in the best interest of the children and young people, putting their interests first.
- Ensure collaborative working practices and recording and sharing of information to address abuse, suspected abuse or disclosure of abuse in a timely and appropriate fashion.

5. Legislation, Regulations and Board Policies

You are required to be familiar with and adhere to the provisions of:

- All relevant acts and regulations
- All Board, hospital and department policies
- All relevant procedure manuals
- The "Employee Obligations" within Health NZ Nelson Marlborough's Disciplinary Policy.

6. Confidentiality

You are required to:

- Adhere to the Privacy Act 1993, the Health Information Privacy Code 1994 and subsequent amendments in regard to the non-disclosure of information.
- Maintain strict confidentiality of patient, applicant and employee information at all times.

7. Risk Management

You are required to:

- Support and promote actions and initiatives in your work area which enable risks to be identified and eliminated or reduced.
- Be especially aware of those risks which have high cost or safety implications.
- Complete an accident/incident report for any accident, incident or near miss which has taken place at work.
- Respond to complaints according to appropriate policies.

8. Security

You are required to:

- Wear your identification badge at all times when on site or when carrying out official duties.
- Notify Human Resources of any changes required for your ID badge.
- Report any suspicious or unusual occurrence to the security officer, orderly or telephone operator.
- Complete an incident report for any incident which has or might have compromised the safety of staff, patients and visitors.

9. Treaty of Waitangi

Health NZ Nelson Marlborough is committed to its obligations under the Treaty of Waitangi. As an employee you are required to give effect to the principles of the Treaty of Waitangi: Partnership, Participation and Protection.

10. Smokefree

Health NZ Nelson Marlborough is a Smokefree Organisation. This applies to all staff and contractors working within Health NZ Nelson Marlborough buildings, grounds and vehicles. Staff are required to comply with the policy and ensure all visitors, patients and others are informed of the policy. This also applies to Health NZ Nelson Marlborough staff employed on Board business in the community.

APPENDIX 2

The preferred candidate is required to complete a Pre-Employment Health Questionnaire. The table below outlines the tests to be carried out - depending on the nature of the position applied for.

Condition	Information to include in Position Description
TB Active	No person with active pulmonary or laryngeal tuberculosis (TB) is allowed to be at work in Health NZ Nelson Marlborough
TB Latent	Staff who expect to have contact with patients or infectious materials must have assessment of previous TB exposure at the time of employment
BBV	No person who is susceptible to hepatitis B is allowed to have contact with patients or human materials (e.g., blood) unless they have taken part or agree to take part in a blood-borne virus education, prevention and vaccination program
MRSA	No person colonised or infected with methicillin-resistant <i>Staphylococcus aureus</i> (MRSA) is allowed to work in clinical areas¹ New staff who will be working in clinical areas should be screened for MRSA if they have: • a chronic skin condition • been working in an overseas healthcare facility in the last year • been MRSA-positive in the last year
Skin	No person with a skin condition that by virtue of its site and type could be an infection risk is allowed to have contact with patients, food, microbiology samples or sterile items
Measles/Rubella	No person who is susceptible to measles or rubella is allowed to have contact with pregnant women.
VZV	No person susceptible to varicella-zoster virus (chickenpox) is allowed to have contact with newborn babies or pregnant women
ЕРР	No person who has detectable hepatitis B e antigen or high levels of hepatitis B virus DNA in their serum is allowed to undertake or assist with exposure-prone surgical procedures ²

¹Clinical areas include inpatient medical and surgical wards (includes Medical Units, AT&R Units, Surgical Wards, Paediatrics, Day Stay, Neonates and Women's Health). Screening does not apply to staff working in outpatient areas (e.g., clinics, Radiology, Respiratory Function lab) or in DSS, Mental Health or Drug and Alcohol services (transmission of MRSA is less likely and infection is rare in these sites.)

<u>Exposure-prone surgical procedure</u> = a procedure where there is the potential for direct contact between the skin (usually finger or thumb) of the health care worker and sharp surgical instruments, needles, or sharp tissues (spicules of bone or teeth) in a blind or highly confined anatomic site such as a body cavity or in poorly visualised and/or confined body sites. Such sites include body cavities encountered during emergency and trauma procedures, abdominal, cardiothoracic, obstetric/gynaecological, orthopaedic and oral surgery.

CHANGES TO POSITION DESCRIPTION

From time to time, it may be necessary to consider changes to the position description in response to the changing nature of our work environment – including technological requirements or statutory changes. This Position Description may be reviewed as part of the preparation for your annual performance and development review.