

Te Whatu Ora

Health New Zealand

POSITION DESCRIPTION

POSITION: Clinical Pharmacist

RESPONSIBLE TO: Team Leader - Pharmacy

Te Whatu Ora Health New Zealand (Nelson Marlborough)

Our vision: All people live well, get well, stay well. Kaiao te tini, ka ora te mano, ka noho ora te nuinga.

Our mission: Working with the people of our community to promote, encourage and enable their health, wellbeing and independence

Our Values – Ā Mātou Uara:

Respect: We care about, and will be responsive to, the needs of our diverse people, communities and staff.

Innovation: We will provide an environment where people can challenge current processes and generate new ways of working and learning.

Teamwork: We create an environment where teams flourish and connect across the organisation for the best possible outcome.

Integrity: We support an environment which expects openness and honesty in all our dealings and maintains the highest integrity at all times.

PURPOSE OF POSITION

To provide a customer focused Pharmacy service within best practice guidelines to achieve optimal outcomes

RESPONSIBILITY	EXPECTED OUTCOMES
<p>Ward/Patient</p> <ul style="list-style-type: none"> • Ensure input at the clinical level is provided on the drug therapy of patients. • Carry out Medicine Reconciliation and a comprehensive review of patients medications, examining for drug interactions/dose checking/therapeutic drug monitoring/and other intervention criteria as required. • Collect, document and report the Department's Medicine Reconciliation and Intervention data on schedule. • Report clinical incidents via the Safety 1st system at ward and pharmacy level. • Provide patient medication counselling/education (pre-admission, during stay and/or at discharge), dispensing and checking of medications. 	<p>Ensure standards for hospital pharmacy practice, controlled drug checks, Prescribing and Administration Policies are implemented and adhered to at ward level.</p> <p>Assist best patient outcomes and optimal medication utilisation.</p> <p>Service reviews show comprehensive medicine reconciliation being undertaken and evidence based recommendations provided to prescribers on prescribing trends and customer feedback.</p> <p>Data collected and provided in a timely and accurate fashion.</p> <p>Minimise incidents involving medications on wards and medication related re-admissions.</p> <p>Timely and appropriate supply of medications for patient requirements (at ward and patient level).</p>
<p>Clinical Advisory Role</p> <ul style="list-style-type: none"> • Provide in-service training to other health professionals and specific patient groups. • Provide supervision to other pharmacists/technicians/assistants/students as required. Assist with trainee needs on request. • Participate in multidisciplinary team meetings where appropriate and ensure that prompt and appropriate advice is available on request. • Medicine information service by providing accurate, appropriate, evidence based and timely medicine information on request from clinicians, patients and nursing staff. • Feedback to prescribers and other staff on prescribing trends and evidence based recommendations as requested. • Review and develop Hospital protocols & policies in line with best practice as required. 	<p>Positive feedback from medical staff, nursing staff and patients regarding the quality and manner of delivery of clinical advice and training.</p> <p>In-service training/supervision is provided within the Pharmacy department as appropriate.</p> <p>Clinical information on medication is available on request from clinicians, patients and nursing staff.</p> <p>Recognised guidelines are followed when answering medicine information requests and answers recorded.</p> <p>Relevant policies and protocols are consulted on & updated in a timely fashion.</p>

<p>Compounding</p> <ul style="list-style-type: none"> • Participation in compounding. 	<p>Extemporaneous products are prepared in accordance with recognised guidelines (Health & Disability Services, Pharmacy Services Standard).</p>
<p>Stock Levels</p> <ul style="list-style-type: none"> • Ensure that ongoing imprest reviews are carried out in liaison with nursing staff and relating to ward requirements. • Ordering and receipting as required. 	<p>Drug levels are efficiently monitored and available as required.</p>
<p>Internal and External Networks</p> <ul style="list-style-type: none"> • Facilitate liaison with all staff involved in the care of patients and to communicate changes to medication regimens. • Participate in medicine committees, pharmacy department staff meetings and hospital committees as required. 	<p>Evidence that treatment partnerships with other health professionals are encouraged, maintained and enhance patient care.</p> <p>Develop a high profile for Pharmacy amongst prescribers and customers.</p>
<p>Professional and Organisational Development</p> <ul style="list-style-type: none"> • Contribute and adhere to the objectives set in the Pharmacy Service Policies, Procedures and Quality Plan. • Identify and pursue opportunities for developing new knowledge and skills. 	<p>All quality assurance and legislative requirements are adhered to.</p> <p>Actively reviews career development plan.</p> <p>Keep up to date with current best practice by reading journals, attending meetings and conferences.</p> <p>Participates in recertification program to maintain professional registration according to the Health Practitioners Competency Act.</p> <p>Participation in annual performance review process including review of performance goals and identification of areas for professional development.</p>
<p>Quality Improvement</p>	<p>A quality, customer-focused service is provided at all times, which follows best practice.</p> <p>Participation in quality improvement processes in your area of work.</p>
<p>General</p>	<p>Obligations contained in Appendices 1 & 2 are met.</p> <p>Other duties as negotiated with your Manager.</p>

PERSON SPECIFICATION

QUALIFICATIONS

- Current registration with the Pharmacy Council of New Zealand
- Post Graduate qualification in Clinical Pharmacy an advantage

EXPERIENCE

Previous hospital pharmacy experiences an advantage

Desirable

- Medicine reconciliation
- Broad base clinical knowledge and review
- Medicine information
- Patient counselling

KNOWLEDGE AND SKILLS

- Knowledge of implementing and /or working with new informatics technology such as e-prescribing, e-medicine reconciliation
- Evidence of continued professional and personal skill development
- Intermediate and/or advanced knowledge of Microsoft Office applications i.e: Word, Excel, PowerPoint and Outlook
- Keeps up to date with available information technology relevant to position
- Understands and complies with Te Whatu Ora Information Technology policies

PERSONAL ATTRIBUTES

- Proficient computing skills
- Problem solving ability
- Excellent time management skills and ability to multitask
- Ability to carry out assigned tasks efficiently and effectively with a minimum of supervision
- Accuracy in measurement and record keeping
- Ability to work within a team
- Excellent interpersonal communication skills, both verbal and written
- Ability to interact effectively with the customer (clinicians, house surgeons, nursing staff, patient) and promote a positive image
- A total commitment to the philosophy of quality, client orientated care
- Willingness to participate in the on call roster
- Tactful and sensitive in dealing with people and able to maintain confidentiality
- A sense of humour

APPENDIX 1

General Responsibilities of an Employee of Te Whatu Ora Health New Zealand (Nelson Marlborough)

1. Professional Responsibilities

As an employee of Te Whatu Ora you are required to:

- Maintain any qualifications, including registrations and practising certificates, required for legal and safe practice.
- Keep yourself up to date on knowledge, best practices and legislation relating to your work.
- Make a personal contribution towards effective and efficient working relationships within your team and with other Te Whatu Ora departments.
- Ensure you carry out your work in a way that is customer-focused and meets professional standards.
- In conjunction with your manager, identify your own training needs and plan to meet these needs.
- Manage your own time and prioritise your work effectively.

2. Health, Safety & Wellbeing

- Compliance with all health and safety legislative requirements.
- Compliance with the ACC Partnership Programme requirements.
- Compliance with all organisation-wide health and safety policies and procedures.
- Compliance with the Health and Safety Manual, any relevant chemical information and the emergency plan.
- Work is carried out in a healthy and safe manner and others are encouraged and assisted to work in the same way.
- Unsafe workplace conditions/practices (hazards) are identified, reported and mitigated/rectified early.
- Knowledge of identified hazards is kept up to date.
- Reportable event form is completed (via *Safety First*) for any accident or injury which has taken place at work, ensuring, in the case of injury, that your supervisor or manager is notified within 24 hours.
- Co-operation, support and promotion of occupational health and safety actions and initiatives in the workplace.

3. Right to Raise Concerns

- All employees of Te Whatu Ora are expected and encouraged to immediately ask questions, and raise any concerns/issues with their colleagues at their place of work, particularly if the care of a patient could potentially be compromised.
- All staff are expected to act professionally and to actively listen to the concerns or opinions of others being raised at the time.

4. Child Wellbeing and Protection

Te Whatu Ora is committed to identifying, supporting and protecting vulnerable children. The prevention of abuse and enhancing the wellbeing of children and their families aims to keep vulnerable children safe before they come to harm so they can thrive, achieve and belong. As an employee you are required to comply with all relevant legislation e.g. the Vulnerable Children Act 2014 and the Children, Young Persons and their Families Act 1989. You are also required to:

- Contribute to and support the organisation's strong commitment to a child centred approach to protect children across the region.
- Act at all times in the best interest of the children and young people, putting their interests first.
- Ensure collaborative working practices and recording and sharing of information to address abuse, suspected abuse or disclosure of abuse in a timely and

appropriate fashion.

5. Legislation, Regulations and Board Policies

You are required to be familiar with and adhere to the provisions of:

- All relevant acts and regulations
- All Board, hospital and department policies
- All relevant procedure manuals
- The “Employee Obligations” within Te Whatu Ora’s Disciplinary Policy.

6. Confidentiality

You are required to:

- Adhere to the Privacy Act 1993, the Health Information Privacy Code 1994 and subsequent amendments in regard to the non-disclosure of information.
- Maintain strict confidentiality of patient, applicant and employee information at all times.

7. Risk Management

You are required to:

- Support and promote actions and initiatives in your work area which enable risks to be identified and eliminated or reduced.
- Be especially aware of those risks which have high cost or safety implications.
- Complete an accident/incident report for any accident, incident or near miss which has taken place at work.
- Respond to complaints according to appropriate policies.

8. Security

You are required to:

- Wear your identification badge at all times when on site or when carrying out official duties.
- Notify Human Resources of any changes required for your ID badge.
- Report any suspicious or unusual occurrence to the security officer, orderly or telephone operator.
- Complete an incident report for any incident which has or might have compromised the safety of staff, patients and visitors.

9. Treaty of Waitangi

Te Whatu Ora is committed to its obligations under the Treaty of Waitangi. As an employee you are required to give effect to the principles of the Treaty of Waitangi: Partnership, Participation and Protection.

10. Smokefree

Te Whatu Ora is a Smokefree Organisation. This applies to all staff and contractors working within Te Whatu Ora buildings, grounds and vehicles. Staff are required to comply with the policy and ensure all visitors, patients and others are informed of the policy. This also applies to Te Whatu Ora staff employed on Board business in the community.

APPENDIX 2

The preferred candidate is required to complete a Pre-Employment Health Questionnaire. The table below outlines the tests to be carried out - depending on the nature of the position applied for.

Condition	Information to include in Position Description
COVID-19	You are required to provide proof that you have completed your primary course of NZ approved Covid-19 vaccinations
TB Active	No person with active pulmonary or laryngeal tuberculosis (TB) is allowed to be at work in Te Whatu Ora
TB Latent	Staff who expect to have contact with patients or infectious materials must have assessment of previous TB exposure at the time of employment
BBV	No person who is susceptible to hepatitis B is allowed to have contact with patients or human materials (e.g., blood) unless they have taken part or agree to take part in a blood-borne virus education, prevention and vaccination program
MRSA	No person colonised or infected with methicillin-resistant <i>Staphylococcus aureus</i> (MRSA) is allowed to work in clinical areas ¹ New staff who will be working in clinical areas should be screened for MRSA if they have: <ul style="list-style-type: none">• a chronic skin condition• been working in an overseas healthcare facility in the last year• been MRSA-positive in the last year
Skin	No person with a skin condition that by virtue of its site and type could be an infection risk is allowed to have contact with patients, food, microbiology samples or sterile items
Measles/Rubella	No person who is susceptible to measles or rubella is allowed to have contact with pregnant women.
VZV	No person susceptible to varicella-zoster virus (chickenpox) is allowed to have contact with newborn babies or pregnant women
EPP	No person who has detectable hepatitis B e antigen or high levels of hepatitis B virus DNA in their serum is allowed to undertake or assist with exposure-prone surgical procedures ²

¹Clinical areas include inpatient medical and surgical wards (includes Medical Units, AT&R Units, Surgical Wards, Paediatrics, Day Stay, Neonates and Women's Health). Screening does not apply to staff working in outpatient areas (e.g., clinics, Radiology, Respiratory Function lab) or in DSS, Mental Health or Drug and Alcohol services (transmission of MRSA is less likely and infection is rare in these sites.)

²Exposure-prone surgical procedure = a procedure where there is the potential for direct contact between the skin (usually finger or thumb) of the health care worker and sharp surgical instruments, needles, or sharp tissues (spicules of bone or teeth) in a blind or highly confined anatomic site such as a body cavity or in poorly visualised and/or confined body sites. Such sites include body cavities encountered during emergency and trauma procedures, abdominal, cardiothoracic, obstetric/gynaecological, orthopaedic and oral surgery.